



INFRASTRUCTURE, SAFETY AND GROWTH SCRUTINY COMMITTEE

Date 24th March 2022

Thursday, 24th March, 2022, 6.00 pm in Council Chamber, Marmion House,
Lichfield Street, Tamworth, B79 7BZ

SUPPLEMENT – ADDITIONAL DOCUMENTS

Further to the Agenda and Papers for the above meeting, previously circulated, please find attached the following further information, which was not available when the agenda was issued:

Agenda No. Item

9. **Dry Re-cycling Contract update** (Pages 3 - 14)
(To receive an update on the Dry Recycling Contract)

Yours faithfully

A handwritten signature in black ink, appearing to be 'AOS', followed by a long horizontal line extending to the right.

Chief Executive

To Councillors: S Goodall, T Clements, J Chesworth, R Claymore, C Cooke, A Cooper,
J Harper, Dr S People and B Price.

Tamworth and Lichfield Joint Waste Service

DRY RECYCLING SERVICE UPDATE

working together } for a greener future

Lichfield District Council and Tamworth Borough Council

What the new service entails

- ▶ Introducing blue bag for majority of properties across both authorities for paper and card
- ▶ Approx. 3000 properties in rural/hard to reach getting a purple bin for paper and card and having 4 weekly collections, blue bin one fortnight, purple bin the other
- ▶ Round review to incorporate the large number of new builds and planned new builds

Key Outputs Update

| Output | Update |
|--|---|
| Procurement of bags, bins and twin pack trucks | Completed, bins delivered, first lot of bags delivered, trucks started to arrive |
| Finalise arrangements for disposal contract | Completed |
| Recruitment of additional staff | Drivers recruited, interviews for the loaders were this week so should be in post in next couple of weeks |
| Implementation Plan | Will update in later slides |
| Communication Plan | Will update in later slides |
| Develop the policies and procedures and amend on line process to accommodate changes | In progress |
| Operational plan | Round reviews completed, rotas in place |
| Secure storage facilities for bins/bags and develop delivery arrangements | Bins at depot, bags at farm in Wall, vans ordered, rota prepared |

Key Outputs Update

| Outputs | Updated |
|--|--|
| Training of staff | Training plan produced and has commenced |
| Arrangements for collecting unwanted blue bins | To be developed in accordance with available resource |
| Risk assessments and safe systems of work | These have been done and in the process of sharing with staff as part of the training they are receiving |
| Consultation with the workforce | New rounds created, round packs put together and being distributed to staff in crew meetings |

Implementation Plan

| Date | Action | Update |
|---------------------------------------|---|---|
| 14 th March 2022 | <ul style="list-style-type: none">• Receive paper/card bins for rural properties | <ul style="list-style-type: none">• Completed |
| 18 th March 2022 | <ul style="list-style-type: none">• Post personalised letter to the residents of multi occupancies excluded from start of new recycling service | <ul style="list-style-type: none">• Letters sent to print house for posting |
| 21 st March 2022 Page 7 | <ul style="list-style-type: none">• Receive first delivery of bags• Post warm up letter to rural properties | <ul style="list-style-type: none">• First delivery received• Letters sent to print house and posted |
| 28 th March 2022 | <ul style="list-style-type: none">• First Twin Pack truck received• Post personalised warm up letter to residents regarding change of service to include bags• Post personalised letter to properties who have day change because of house building programme in both districts | <ul style="list-style-type: none">• Letters sent to print house for posting• Letters sent to print house for posting |

Implementation Plan Update

| Date | Action | Update |
|-----------------------------|--|--|
| 18 th April 2022 | <ul style="list-style-type: none">• Commence dual stream collections to the rural properties• Start bag deliveries to rounds 1-4 with leaflet and bin sticker | <ul style="list-style-type: none">• Leaflet and sticker have gone to print |
| 20 th April 2022 | <ul style="list-style-type: none">• Complete bag deliveries to rounds 1-4 with leaflet and bin sticker | |
| 2 nd May 2022 | <ul style="list-style-type: none">• Commence dual stream collections to rounds 1-4• Commence amnesty for rounds 1-4• Start bag deliveries to rounds 5-7/8 with leaflet and bin sticker | <ul style="list-style-type: none">• Amnesty tags designed and sent for print |
| 9 th May 2022 | <ul style="list-style-type: none">• Final delivery of bags expected | |

Implementation Plan Update

| Date | Action | Update |
|---------------------------|---|--------|
| 13 th May 2022 | <ul style="list-style-type: none">• Complete bag deliveries to rounds 5-7/8 with leaflet and bin sticker• End of amnesty for blue bins containing wrong materials rounds 1-4 | |
| 16 th May 2022 | <ul style="list-style-type: none">• Commence dual stream collections rounds 5-7/8• Commence amnesty for rounds 5-7/8 | |
| 3 rd June 2022 | <ul style="list-style-type: none">• End of amnesty for blue bins containing wrong materials round 5-7/8 | |
| 4 th July 2022 | <ul style="list-style-type: none">• Earliest start date for introducing multi occupancy properties onto dual stream collections | |

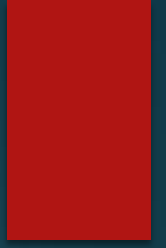
Communications strategy

- ▶ Variety of communication channels:
- ▶ Direct to residents - Warm up letters, leaflets, stickers on the bins
- ▶ Press releases, social media, website, short film
- ▶ Letters to landlords/management companies
- ▶ Training for Joint Waste staff
- ▶ Briefings for customer services staff

Key messages

- ▶ How the new service works – what goes in what container, how to present your bin/bag
- ▶ When the new service starts – what to do once you get your new bin/bag
- ▶ Why the service has been changed
- ▶ What are the benefits of the new approach

Any Questions



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